

Better research in the NHS

Healthy Ambitions

High Quality Care For All

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2000

The NHS Plan

infrastructure

workforce

2007

The Next Stage Review

The Next Stage Review in Y&H

- ▶ Launch of **Healthy Ambitions** – 14 May 2008
- ▶ Launch of **High Quality Care For All** – June 2008
- ▶ 8 clinical pathway groups
 - ▶ Excellent care and outcome?
 - ▶ Where in Y&H?
 - ▶ What barriers?

- ▶ The case for change
 - ▶ Children, high level admission for asthma
 - ▶ Stroke, few units comply with RCP audit
 - ▶ Cancer, outcomes do not match international comparators
 - ▶ Breast feeding rates, wide variation
 - ▶ Staff cover may not comply with standards.

High Quality Care For All

“Quality at the heart of every thing we do”

- ▶ Patient safety drugs, HCAIs
- ▶ Patient experience dignity, respect, compassion
- ▶ Effective care outcomes, PROMs

High Quality Care For All

- ▶ Quality Accounts April 2010 Care Quality Commission
- ▶ Incentives Commissioning for Quality and Innovation– PbR
- ▶ Clinical Leadership SHA, local clinical vision

▶ Quality improvement

▶ Three dimensions

SAFE EFFECTIVE PATIENT EXPERIENCE

- ▶ Quality is led and delivered by clinical teams
- ▶ Requires measurements
- ▶ High performing teams measure their activities
- ▶ Use the measurements to improve quality

Ambitious vision

- ▶ **We want to be an excellent performing system to give our patients the best care**
- ▶ **We must plan:**
 - ▶ **To be the safest**
 - ▶ **To be efficient**
 - ▶ **To provide the best possible patient experience**

But ...public sector finance crunch!!

- ▶ **£15-20 billion**
- ▶ **Recurring financial pressure year on year**
- ▶ **10 %, then 5%, then 5% cost improvement**

What can we do?

- ▶ Quality
- ▶ Productivity
- ▶ Innovation

Quality Care

- **Quality**

- ▶ A quality patient pathway is a package of care:

- **Productivity**

- ▶ Right patient

- ▶ Right treatment

- ▶ Right place

- ▶ Right time

- ▶ Right outcome

- **Innovation**

Research

Dissemination

Innovation

Quality

Productivity